

# COMPLAINT FORM

COMPLAINT FOR GOODS ON THE BASIS OF STATUTORY NON-CONFORMITY OF THE GOODS WITH THE CONTRACT

To be completed by the client	DANE SPRZEDAWCY		INTERNET SHOP In2 Scented Art Słowackiego 41, 20-461 Lublin, Poland sales@in2scentedart.pl	
	CUSTOMER DATA			
	First name and last name:			
	Correspondence address:			
	E-mail address:			
	DATA CONCERNING THE SALES AGREEMENT			
	Order number:			
	Date of the sales contract:			
	VAT invoice/receipt number/other proof of purchase and date of issue (optional)			
	IDENTIFICATION OF THE COMPLAINTED GOODS			
	Description of the goods (e.g. type and scent):			
	Price of goods:			
	DETERMINATION OF NON-COMPLIANCE WITH THE AGREEMENT			
	Description of non-compliance with the contract:			
	Date of finding non-compliance:			
	CUSTOMER REQUEST (please indicate appropriate)			
	<input type="checkbox"/>	Free replacement of goods with new ones		
	<input type="checkbox"/>	Reducing the price of the product.	Requested price reduction amount:	
	<input type="checkbox"/>	Withdrawal from the contract and request for a refund of the price of the goods (Pursuant to Article 43e(4), first sentence, of the Act on Consumer Rights of May 30, 2014, Journal of Laws of 2014, item 827, as amended. The customer may not withdraw from the contract if the lack of conformity of the goods with the contract is irrelevant.)		
	MONEY REFUND (applies to a request to reduce the price of the goods or to withdraw from the contract and request a refund)			
<input type="checkbox"/>	I am asking for a refund using the method in which payment for the goods was made			
<input type="checkbox"/>	Please refund by transfer to the account:			
OTHER CUSTOMER COMMENTS				
DATE, LOCATION AND SIGNATURE OF THE CUSTOMER				
Place, date:				
Attachments, e.g. photos (optional)				
Signature of the Client(s) (only if the form is sent in paper version)				

This form is for example only and does not affect the effectiveness of complaints submitted in any other way